

# Predictive Analytics

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**P**redictive analytics is the use of statistical or machine learning methods to make predictions about future or unknown outcomes. Although predictive modeling techniques have been researched by the data mining community for several decades, they've become increasingly pervasive in real-world settings

in recent years, impacting every facet of our lives. Novel methods are being applied in areas such as homeland security,<sup>1</sup> crime prevention,<sup>2</sup> infrastructure management, cybersecurity,<sup>3</sup> intelligent transportation, healthcare and bioinformatics,<sup>4,5</sup> text mining,<sup>6,7</sup> fraud detection,<sup>8</sup> social media,<sup>9</sup> and decision support for complex tasks such as mergers and acquisitions.<sup>10</sup> In organizational settings, predictive analytics has gained widespread adoption over the past 10 years as firms look to “compete on analytics.”

In the era of big data, the volume, velocity, variety, and veracity of data generated

by sensors, surveillance, transactions, clickstreams, and communication technologies precipitates the need for predictive analytics to run faster (in real time), more accurately, and using larger heterogeneous information sources of varying data quality and complexity. For instance, state-of-the-art healthcare analytics incorporates open data, social media, and multimedia content to predict health outcomes. Additionally, organizations effectively detect financial fraud using real-time anomaly detection engines capable of efficiently perusing through millions of daily transactions.

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Furthermore, we're seeing predictive analytics applied at both "micro" and "macro" levels of granularity. For instance, new forms of predictive analytics are being developed to anticipate human behavior, social dynamics, political outcomes, financial market trends, and security-related events at the individual, group, community, national, and international levels. These differences in prediction scope, coupled with the big data dimensions, present an array of exciting possibilities. In the first of a two-part special issue on predictive analytics, we feature three articles that apply analytics at the "macro" level.

In their article entitled "Predicting Elections for Multiple Countries Using Twitter and Polls," Adam Tsakalidis and his colleagues use time-series analysis of tweets and poll results over several weeks to predict the outcomes of the 2014 EU elections in Germany, the Netherlands, and Greece. While several recent studies have used Twitter to make predictions about election outcomes, the study in this issue incorporates some interesting nuances. First, the authors incorporate sentiment and volume-related attributes derived from more than 1 million tweets, coupled with the results from 48 different polls. Second, they make predictions for three different countries. Third, they evaluated their results in comparison with reputable election result prediction websites and multiple baseline methods. Fourth, whereas some studies have predicted binary outcomes (that is, winners of two-party elections), the authors make relatively accurate predictions for between six and 10 political parties per country. Overall, the study presents several interesting findings.

The second article is entitled "Financial Crisis Forecasting via Coupled Market State Analysis" by Wei Cao and Longbin Cao. Whereas

several studies have tackled the problem of predicting financial market movements (and attained good results), a critical problem remains effectively forecasting financial crises. These anomalous, black swan-type happenings tend to occur rather infrequently, yet wreak havoc with many analytical forecasting models. By operationalizing the key insight that financial markets are interrelated (that is, that to varying degrees, financial markets serve as lag/lead indicators for one another and themselves), the authors consider inter- and intramarket hidden connections for forecasting major financial crises. The methodological novelty of the study lies in the proposed forecasting framework, which utilizes coupled market state analysis in conjunction with a coupled hidden Markov model. Applying their framework on a test bed encompassing more than 20 years of data from six major financial markets, the authors are able to significantly outperform several baseline methods.

The third article in this special issue is entitled "Dynamic Business Network Analysis for Correlated Stock Price Movement Prediction," by Wenping

Zhang and his colleagues. Following a similar intuition to Cao and Cao's aforementioned study, these particular authors consider the interrelations between companies' financial performance. Based on the extended five forces model, they incorporate the impact of cooperative networks (based on supply-chain linkages or complementary products/services) and competing firms' dynamics. This key algorithm intuition is operationalized through a dynamic business network and energy cascading model that captures interfirm business influence using graph propagation. Using five years of data for 43 to 83 firms in each of four industry sectors—technology, energy, finance, and consumer staples—the authors' method more accurately predicts sector stock price movements than comparison techniques, thereby demonstrating the utility of incorporating network relations.

All three articles are nice exemplars of predictive analytics, encompassing novel insights, key nuances, rigorous analytical methods, large-scale experimentation, and interesting findings and takeaways for important application domains. We hope that readers

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will enjoy this issue! In the subsequent issue, we'll present articles that apply analytics at the "micro" level to individual customers, users, and firms. ■

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